# MINNESOTA IT SERVICES

#### Executive Steering Committee (ESC) Update Minnesota Eligibility Technology System (METS)

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September 26, 2017

#### Agenda

- Fall Release Deployed
- Winter Release
- Open Enrollment Readiness
- Follow-Up Questions
- 2018 Roadmap Planning
  - Planning Process & Status
  - Improved Project Approach
  - Release Roadmap Approval First 2 Quarterly Releases
- Roadmap & Project Overviews
- Detailed Project Status Update

### Fall Release

- MMIS Interface (Includes Redesign)
- Notices (Includes Redesign)
- Carrier Integration
  - EDI Fixes & Enhancements, Phase 1 1095-A Reporting with Enrollment Caps
- Trigger of Failure to Reconcile (FTR) via Federal Hub
- Defects

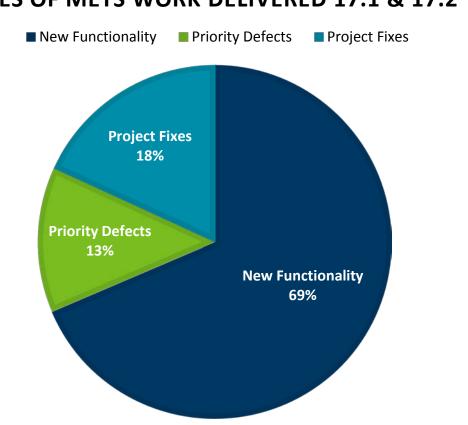
### Winter Release

- MMIS Interface (Includes Redesign)
- Notices (Includes Redesign)
- Carrier Integration
  - Automated 1095-A Corrections & Voids, 1095-A Enrollment Caps Phase 2, 834 EDI: Member Level Terms
- Periodic Data Match / FTI Masking
- Defects

## **Open Enrollment Readiness – Performance Testing**

- Objective: To ensure that system response times for critical transactions meet or exceed defined performance requirements.
- Process: Critical transactions are tested against Peak Hour Load and 150-200% of Peak Hour Load. "Peak Hour Load" is a simulation of the number and types of transactions that took place during relevant peak hours of the previous year Open Enrollment activity.

## Follow-Up – Defects in 2017



#### TYPES OF METS WORK DELIVERED 17.1 & 17.2\*

\*Preliminary data as of 8/11/17

DEFINITIONS

Project Fixes are Defects releated

New Functionality is work that can

Priority Defects are selected based on priority from the METS Backlog of Defects without an active project

to active projects

be new or enhanced

## 2018 Roadmap Planning

- 1. Identify and score new proposed project work
- 2. Determine capacity, define project scope and gather Level of Effort (LOE) for proposed 2018 projects and ongoing efforts
- 3. Rank and prioritize projects (Blueline)
- 4. Identify Release timeframe
- 5. PMT Recommendation
- 6. ESC Approval

### 2018 Roadmap Planning

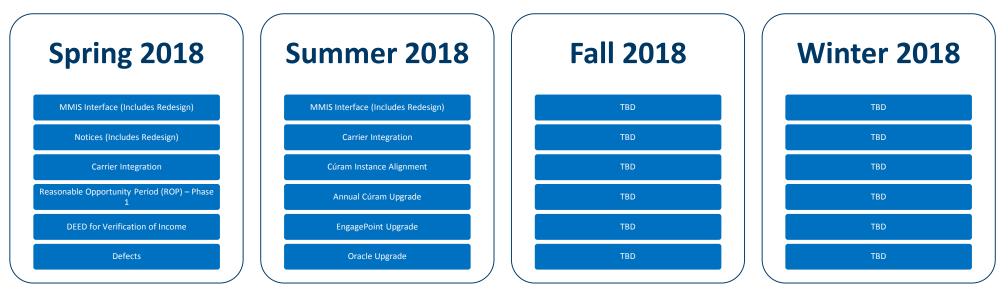
New Improved Process for 3 projects:

**Notices**: Project Team proposed grouping similar requested fixes to improve methods of planning, defining and releasing business improvements. Plan to pilot new approach with Spring Release, and use Summer Release timeframe to do more long-range planning and analysis for Fall & Winter Releases.

<u>**Defects</u>**: Project Team recommended taking the time to bundle similar defects and package those into releases, and finding a way to balance larger efforts with smaller one-off fixes. Will also use Summer Release time to develop a multi-release analysis and plan.</u>

**Discovery**: Formalize discovery efforts into a project with dedicated resources. Will serve as a 'pipeline' for projects in future years and will explore more holistic solutions that include process improvements, the use of existing out of the box functionality and the development of new functionality.

### DRAFT METS 2018 Release Roadmap



Ongoing Efforts					
1095-A Operations					
1095-B Operations					
Data Access & Management (Reports)					
Defect Management					
Discovery					
Infrastructure Improvements					
Premium Reconciliation					
Periodic / Annual Work					
Renewals Operations					

#### METS 2017 Release Roadmap

Work Completed					
Work Currently Underway	Spring 2017	Summer 2017	Fall 2017	Winter 2017	
XL = "Mega Project"	Assister Portal Notices (Includes	Cúram Eligibility System Upgrade XL	MMIS Interface (Includes Redesign)	MMIS Interface (Includes Redesign)	
	Redesign) PRISM Defects	Supervisor Workspace / Org Location Structure	Notices (Includes Redesign)	Notices (Includes Redesign)	
	Cost Sharing	Notices (Includes Redesign)	Carrier Integration	Carrier Integration	
	Federal Poverty Level (FPL) - MA Annual Update	MMIS Interface (Includes	Trigger of FTR via Federal Hub	Periodic Data Match (PDM) /FTI Masking Defects	
	MMIS Interface (Includes Redesign)	Redesign) Defects	Defects		
	Defects				

Work Incomplete
Work Completed

#### **Ongoing Efforts**

1095-A Operations	
1095-B Operations	
Data Access and Management - Reports	
Infrastructure Improvements	
MAXIS to METS Migration	
Premium Reconciliation	
Periodic/Annual Work	
Renewals Operations	

Work Incomplete Work Completed Work Currently Underway Work On Hold

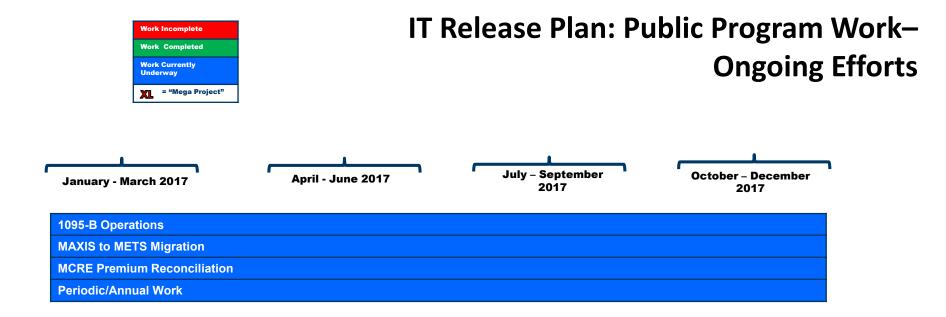
#### 2017 Carrier Integration Project Roadmap



#### Ongoing Efforts

Operations & Production Support (1095-A Annual Notices, 1095-A Monthly Files, Terms & Cancels, Open Enrollment, ESOR foundational support, Connecture support and manual passive renewal support)

**Carrier Integration Defects** 



### **Program Status**

Project Name	Release	Scope	Schedule	Issues	Risk	Overall
Trigger of FTR via Federal Hub	17.3 Fall 2017	Green	Green	Green	Green	Green
Defects 17.3	17.3 Fall 2017	Green	Green	Green	Green	Green
Notices 17.3	17.3 Fall 2017	Green	Green	Green	Green	Green
Periodic Data Match / FTI Masking	17.4 Winter 2017	Green	Yellow	Yellow	Yellow	Yellow
Defects 17.4	17.4 Winter 2017	Green	Green	Green	Green	Green
Notices 17.4	17.4 Winter 2017	Green	Green	Green	Green	Green
1095-A Operations	Ongoing	Green	Green	Green	Green	Green
1095-B Operations	Ongoing	Green	Green	Red	Red	Red
Carrier Integration	Ongoing	Green	Yellow	Green	Yellow	Yellow
Data Access & Management (Reports)	Ongoing	Green	Green	Green	Green	Green
Infrastructure Improvements	Ongoing	Green	Yellow	Yellow	Yellow	Yellow
MAXIS to METS Migration	Ongoing	Green	Green	Green	Green	Green
MCRE Premium Reconciliation	Ongoing	Green	Green	Green	Green	Green
MMIS Interface (Includes Redesign)	Ongoing	Red	Red	Red	Yellow	Red
Periodic / Annual Work	Ongoing	Green	Green	Green	Green	Green
METS Program Status as of 9/22/17						